

Kloosh Client Listing Terms & Conditions

1. Listing Eligibility

By submitting a business listing on Kloosh, you confirm that you are the owner or an authorized representative of the business. All information provided must be accurate and up to date.

2. Listing Fees & Payments

Listing on Kloosh is free. Currently, Kloosh does not take any commission or markups on your bookings. If this policy changes in the future, you will be notified and given the option to opt out and have your listing removed if you no longer wish to participate.

For now, we are focusing on building trust with our clients and showing the value we can add.

Optional paid features such as priority placement or homepage boosts are clearly indicated and agreed upon before activation. There are no hidden fees anywhere on the platform.

3. Booking & Availability

Kloosh is a platform that connects customers with businesses. When a client expresses interest in your service, accommodation, or product, we will contact you first to confirm availability. You are responsible for confirming and fulfilling all bookings or orders.

4. Product Listings & Shipping

If you are listing products, you are solely responsible for shipping and delivering them to your customers. Kloosh only connects you with clients and does not handle shipping.

All products must be genuine and legally sellable. Counterfeit or replica items are strictly prohibited including perfumes, clothing, handbags, electronics, and branded goods.

Listings of prohibited products will be removed immediately and repeated violations may result in removal from the platform.

5. Content & Media

You are responsible for providing accurate descriptions, pricing, images, and any other media associated with your listing. Kloosh reserves the right to review or remove content that is inappropriate, misleading, or violates copyright.

6. Reviews & Ratings

You may provide links to positive reviews from platforms such as HelloPeter, TrustPilot, or Google. Kloosh may include these reviews on your listing to help build trust with potential customers, but we are not responsible for the accuracy of external reviews. Participation is optional.

7. Competitions & Promotions

Kloosh runs competitions and promotional campaigns to increase exposure for businesses. Participation is optional and you can choose to opt in or out at any time.

8. Listing Preview & Accuracy

Before your listing goes live, we will send you a preview for review. Please take a moment to check that all details including descriptions, pricing, images, and availability are correct. This ensures your listing is accurate and presents your business in the best way to potential customers.

9. Removing Your Listing

You can remove your listing from Kloosh at any time for free.

10. Liability

Kloosh acts solely as a platform to connect customers and businesses. We are not liable for any loss, damage, or disputes arising from bookings, product sales, services, or experiences.

11. Termination & Removal of Listings

Kloosh reserves the right to remove any listing at its discretion including for violations of these terms or inactivity. You may also request the removal of your listing at any time.

12. Data & Privacy

Kloosh collects basic information to manage your listing and customer inquiries. We do not share your personal business information with third parties without your consent except as required to process bookings or orders.

13. Changes to Terms

Kloosh may update these terms from time to time. We will notify you of any significant changes, and continued use of the platform after notification indicates your acceptance of the updated terms.